

MARF Working Group	H. Fontana
Internet-Draft	eCert Inc.
Intended status: Standards Track	October 24, 2011
Expires: April 26, 2012	

# Authentication Failure Reporting using the Abuse Report Format

## draft-ietf-marf-authfailure-report-04

### Abstract

This memo registers an extension report type to ARF for use in reporting messages that fail one or more authentication checks performed on receipt of a message, with the option to include forensic information describing the specifics of the failure.

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### Table of Contents

- 1. Introduction**
- 2. Definitions**
  - 2.1. Keywords**
  - 2.2. Imported Definitions**
- 3. Extension ARF Fields for Authentication Failure Reporting**
  - 3.1. New ARF Feedback Type**
  - 3.2. New ARF Header Field Names**
    - 3.2.1. Required For All Reports**
    - 3.2.2. Required For DKIM Reports**
    - 3.2.3. Optional For DKIM Reports**
    - 3.2.4. Required For ADSP Reports**
    - 3.2.5. Required For SPF Reports**
  - 3.3. Authentication Failure Types**

- [4. Syntax For Added ARF Header Fields](#)
- [5. Redacting Data](#)
- [6. IANA Considerations](#)
  - [6.1. Updates to ARF Feedback Types](#)
  - [6.2. Updates to ARF Header Field Names](#)
- [7. Security Considerations](#)
  - [7.1. Inherited Considerations](#)
  - [7.2. Forgeries](#)
  - [7.3. Automatic Generation](#)
  - [7.4. Envelope Sender Selection](#)
  - [7.5. Reporting Multiple Incidents](#)
  - [7.6. Redaction of Data in DKIM Reports](#)
- [8. References](#)
  - [8.1. Normative References](#)
  - [8.2. Informative References](#)
- [Appendix A. Acknowledgements](#)
- [Appendix B. Examples](#)
  - [B.1. Example Use of ARF Extension Headers](#)
- [§ Author's Address](#)

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## 1. Introduction

TOC

**[ARF]** defines a message format for sending reports of abuse in the messaging infrastructure, with an eye towards automating both the generation and consumption of those reports. There is now also a desire to extend the ARF format to include reporting of messages that fail to authenticate using known authentication methods, as these are sometimes evidence of abuse that can be detected and reported through automated means. The same mechanism can be used to convey forensic information about the specific reason the authentication method failed. Thus, this memo presents such extensions to the Abuse Reporting Format to allow for detailed reporting of message authentication failures.

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## 2. Definitions

TOC

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### 2.1. Keywords

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The key words "MUST", "MUST NOT", "REQUIRED", "SHALL", "SHALL NOT", "SHOULD", "SHOULD NOT", "RECOMMENDED", "MAY", and "OPTIONAL" in this document are to be interpreted as described in **[KEYWORDS]**.

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### 2.2. Imported Definitions

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The ABNF token "qp-section" is imported from **[MIME]**.  
base64 is defined in **[MIME]**.

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## 3. Extension ARF Fields for Authentication Failure Reporting

TOC

The current report format defined in **[ARF]** lacks some specific features required to do effective sender authentication reporting. This section defines extensions to ARF to accommodate this requirement.

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### 3.1. New ARF Feedback Type

A new feedback type of "auth-failure" is defined as an extension to Section 8.2 of [ARF]. See **Section 3.3** for details.

A message that uses this feedback type has the following modified header field requirements for the second (machine-parseable) MIME part of the report:

**Authentication-Results:**

MUST appear exactly once. It MUST be formatted according to [AUTH-RESULTS], and MUST reflect only a single authentication failure. To report multiple failures for a single message, multiple reports MUST be generated.

**Original-Envelope-Id:**

As specified in [ARF]. This field SHOULD be included exactly once if available to the entity generating the report.

**Original-Mail-From:**

As specified in [ARF]. This field SHOULD be included exactly once for SPF, or for other methods that evaluate authentication during the SMTP phase.

**Source-IP:**

As specified in [ARF]. This field SHOULD be included exactly once for SPF, or for other methods that evaluate authentication during the SMTP phase.

**Reported-Domain:**

As specified in [ARF]. This field MUST appear at least once.

**Delivery-Result:**

As specified in **Section 3.2.1** is OPTIONAL, but MUST NOT appear more than once. If present, it SHOULD indicate the outcome of the message in some meaningful way, but might be redacted to 'other' for local policy reasons.

The third MIME part of the message is either of type "message/rfc822" (as defined in [MIME-TYPES]) or "text/rfc822-headers" (as defined in [REPORT]) and contains a copy of the entire header block from the original message. This part MUST be included (contrary to [REPORT]).

For privacy reasons, report generators might need to redact portions of a reported message such as the end user whose complaint action resulted in the report. See **Section 5** for a discussion of this.

### 3.2. New ARF Header Field Names

The following new ARF field names are defined as extensions to Section 3.1 of [ARF].

The values that are base64 encodings may contain FWS for formatting purposes as per the usual header field wrapping defined in [MAIL]. During decoding, any characters not in the base64 alphabet are ignored so that such line wrapping does not harm the value. The ABNF token "FWS" is defined in [DKIM].

#### 3.2.1. Required For All Reports

**Auth-Failure:**

Indicates the type of authentication failure that is being reported. The list of valid values is enumerated below.

**Delivery-Result:**

The final message disposition that was enacted by the ADMD generating the report. Possible values are:

delivered:

The message was delivered (not specific as to where).

spam:

The message was delivered to the recipient's spam folder (or equivalent).

policy:

The message was not delivered to the intended inbox due to

authentication failure. The specific action taken is not specified.

reject:  
The message was rejected.

other:  
The message had a final disposition not covered by one of the above values.

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### 3.2.2. Required For DKIM Reports

TOC

DKIM-Domain:  
The domain that signed the message, taken from the "d=" tag of the signature.

DKIM-Identity:  
The identity of the signature that failed verification, taken from the "i=" tag of the signature.

DKIM-Selector:  
The selector of the signature that failed verification, taken from the "s=" tag of the signature.

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### 3.2.3. Optional For DKIM Reports

TOC

DKIM-Canonicalized-Header:  
A base64 encoding of the canonicalized header of the message as generated by the verifier.

DKIM-Canonicalized-Body:  
A base64 encoding of the canonicalized body of the message as generated by the verifier. The encoded content MUST be limited to those bytes that contribute to the DKIM body hash (i.e., the value of the "l=" tag; see Section 3.7 of **[DKIM]**). DKIM-Canonicalized-Header and DKIM-Canonicalized-Body MUST NOT include redacted data. The data presented there have to be exactly the canonicalized header and body as defined by **[DKIM]** and computed at the verifier. This is because these fields are intended to aid in identifying message alterations that invalidate DKIM signatures in transit. Including redacted data in them renders the data unusable. (See also Section 5 and Section 7.6 for further discussion.)

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### 3.2.4. Required For ADSP Reports

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DKIM-ADSP-DNS: Includes the ADSP record discovered and applied by the entity generating this report.

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### 3.2.5. Required For SPF Reports

TOC

SPF-DNS MUST appear once for every SPF record used to obtain the SPF result.

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## 3.3. Authentication Failure Types

TOC

The list of defined authentication failure types, used in the "Auth-Failure:" header field (defined above), is as follows:

adsp:  
The message did not conform to the sender's published **[ADSP]** signing practises. The DKIM-ADSP-DNS field MUST be included in the report.

bodyhash:  
The body hash in the signature and the body hash computed by the verifier did not match. The DKIM-Canonicalized-Body field SHOULD be included in the report.

revoked:

The DKIM key referenced by the signature on the message has been revoked. The DKIM-Domain and DKIM-Selector fields MUST be included in the report.

signature:

The DKIM signature on the message did not successfully verify against the header hash and public key. The DKIM-Domain, DKIM-Selector and DKIM-Canonicalized-Header fields MUST be included in the report.

spf:

The evaluation of the sending domain's SPF record produced a "fail", "softfail", "temperror" or "permerror" result.

Supplementary data MAY be included in the form of **[MAIL]**-compliant comments. For example, "Auth-Failure: adsp" could be augmented by a comment to indicate that the failed message was rejected because it was not signed when it should have been. See **Appendix B** for examples.

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## 4. Syntax For Added ARF Header Fields

TOC

The ABNF definitions for the new fields are as follows:

```
auth-failure = "Auth-Failure:" [CFWS] token [CFWS] CRLF
              ; "token" must be a registered authentication failure type
              ; as specified elsewhere in this memo

delivery-result = "Delivery-Result:" [CFWS]
                 ( "delivered" / "spam" / "policy" /
                   "reject" / "other" ) [CFWS] CRLF

dkim-header = "DKIM-Canonicalized-Header:" [CFWS]
              base64string CRLF
              ; "base64string" is imported from [DKIM]

dkim-domain = "DKIM-Domain:" [CFWS] domain [CFWS] CRLF

dkim-identity = "DKIM-Identity:" [CFWS] [ local-part ] "@"
               domain-name [CFWS] CRLF
               ; "local-part" is imported from [MAIL]

dkim-selector = "DKIM-Selector:" [CFWS] token [CFWS] CRLF

dkim-adsp-dns = "DKIM-ADSP-DNS:" [CFWS]
                quoted-string [CFWS] CRLF
                ; "quoted-string" is imported from [MAIL]

dkim-body = "DKIM-Canonicalized-Body:" [CFWS]
            base64string CRLF

dkim-selector-dns = "DKIM-Selector-DNS:" [CFWS]
                   quoted-string [CFWS] CRLF

spf-dns = "SPF-DNS:" : { "txt" / "spf" } [FWS] ":" [FWS]
          domain [FWS] ":" [FWS] quoted-string
```

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## 5. Redacting Data

TOC

For privacy considerations it might be the policy of a report generator to redact, or obscure, portions of the report that might identify an end user that caused the report to be generated. Precisely how this is done is unspecified in **[ARF]** as it will generally be a matter of local policy. That specification does admonish generators against being overly zealous with this

practice, as obscuring too much data makes the report inactionable.

Generally, it is assumed that the recipient fields of a message (i.e. those containing recipient addresses), when copied into a report, are to be obscured to protect the identify of an end user that submitted a complaint about a message. However, it is also presumed that other data will be left intact, data that could be correlated against logs to determine the source of the message that drew a complaint.

See **[I-D.IETF-MARF-REDACTION]** for further details.

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## 6. IANA Considerations

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As required by **[IANA-CONSIDERATIONS]**, this section contains registry information for the new tag, and the extension to **[ARF]**.

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### 6.1. Updates to ARF Feedback Types

TOC

The following feedback type is added to the Feedback Report Feedback Type Registry:

```
Feedback Type: auth-failure
Description: sender authentication failure report
Registration: (this document)
```

---

### 6.2. Updates to ARF Header Field Names

TOC

The following headers are added to the Feedback Report Header Names Registry:

```
Field Name: Auth-Failure
Description: Type of authentication failure
Multiple Appearances: No
Related "Feedback-Type": auth-failure
```

```
Field Name: Delivery-Result
Description: Final disposition of the subject message
Multiple Appearances: No
Related "Feedback-Type": auth-failure
```

```
Field Name: DKIM-ADSP-DNS
Description: Retrieved DKIM ADSP record
Multiple Appearances: No
Related "Feedback-Type": auth-failure
```

```
Field Name: DKIM-Canonicalized-Body
Description: Canonicalized body, per DKIM
Multiple Appearances: No
Related "Feedback-Type": auth-failure
```

```
Field Name: DKIM-Canonicalized-Header
Description: Canonicalized header, per DKIM
Multiple Appearances: No
Related "Feedback-Type": auth-failure
```

Field Name: DKIM-Domain  
Description: DKIM signing domain from "d=" tag  
Multiple Appearances: No  
Related "Feedback-Type": auth-failure

Field Name: DKIM-Identity  
Description: Identity from DKIM signature  
Multiple Appearances: No  
Related "Feedback-Type": auth-failure

Field Name: DKIM-Selector  
Description: Selector from DKIM signature  
Multiple Appearances: No  
Related "Feedback-Type": auth-failure

Field Name: DKIM-Selector-DNS  
Description: Retrieved DKIM key record  
Multiple Appearances: No  
Related "Feedback-Type": auth-failure

Field Name: SPF-DNS  
Description: Retrieved SPF record  
Multiple Appearances: No  
Related "Feedback-Type": auth-failure

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## 7. Security Considerations

TOC

Security issues with respect to these reports are similar to those found in **[DSN]**.

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### 7.1. Inherited Considerations

TOC

Implementers are advised to consider the Security Considerations sections of **[DKIM]**, **[ADSP]**, **[SPF]** and **[ARF]**.

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### 7.2. Forgeries

TOC

These reports may be forged as easily as ordinary Internet electronic mail. User agents and automatic mail handling facilities (such as mail distribution list exploders) that wish to make automatic use of DSNs of any kind should take appropriate precautions to minimize the potential damage from denial-of-service attacks.

Security threats related to forged DSNs include the sending of:

- a. A falsified authentication failure notification when the message was in fact delivered to the indicated recipient;
- b. Falsified signature information, such as selector, domain, etc.

Perhaps the simplest means of mitigating this threat is to assert that these reports should themselves be signed with something like DKIM. On the other hand, if there's a problem with the DKIM infrastructure at the verifier, signing DKIM failure reports may produce reports that aren't trusted or even accepted by their intended recipients.

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### 7.3. Automatic Generation

Automatic generation of these reports by verifying agents can cause a denial-of-service attack when a large volume of e-mail is sent that causes sender authentication failures for whatever reason.

Limiting the rate of generation of these messages may be appropriate but threatens to inhibit the distribution of important and possibly time-sensitive information.

In general ARF feedback loop terms, it is suggested that report generators only create these (or any) ARF reports after an out-of-band arrangement has been made between two parties. This mechanism then becomes a way to adjust parameters of an authorized abuse report feedback loop that is configured and activated by private agreement rather than starting to send them automatically based solely on discovered data in the DNS.

---

### 7.4. Envelope Sender Selection

In the case of transmitted reports in the form of a new message, it is necessary to consider the construction and transmission of the message so as to avoid amplification attacks, deliberate or otherwise. See Section 5 of [\[ARF\]](#) for further information.

---

### 7.5. Reporting Multiple Incidents

If it is known that a particular host generates abuse reports upon certain incidents, an attacker could forge a high volume of messages that will trigger such a report. The recipient of the report could then be inundated with reports. This could easily be extended to a distributed denial-of-service attack by finding a number of report-generating servers.

The incident count referenced in [\[ARF\]](#) provides a limited form of mitigation. The host generating reports may elect to send reports only periodically, with each report representing a number of identical or near-identical incidents. One might even do something inverse-exponentially, sending reports for each of the first ten incidents, then every tenth incident up to 100, then every 100th incident up to 1000, etc. until some period of relative quiet after which the limitation resets.

The use of this for "near-identical" incidents in particular causes a degradation in reporting quality, however. If for example a large number of pieces of spam arrive from one attacker, a reporting agent may decide only to send a report about a fraction of those messages. While this averts a flood of reports to a system administrator, the precise details of each incident are similarly not sent.

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### 7.6. Redaction of Data in DKIM Reports

This memo requires that the canonicalized header and body be returned without being subject to redaction when a DKIM failure is being reported. This is necessary to ensure that the returned canonicalized forms are useful for debugging as they must be compared to the equivalent form at the signer. If a message is altered in transit, and the returned data are also redacted, the redacted portion and the altered portion may overlap, rendering the comparison results meaningless. However, unredacted data can leak information the reporting entity considers to be private. It is for this reason the return of the canonicalized forms is rendered optional.

---

## 8. References

## 8.1. Normative References

[ADSP]	Allman, E., Delany, M., Fenton, J., and J. Levine, " <a href="#">DKIM Sender Signing Practises</a> ," RFC 5617, August 2009.
[ARF]	Shafranovich, Y., Levine, J., and M. Kucherawy, " <a href="#">An Extensible Format for Email Feedback Reports</a> ," RFC 5965, August 2010.
[AUTH-RESULTS]	Kucherawy, M., " <a href="#">Message Header Field for Indicating Message Authentication Status</a> ," RFC 5451, April 2009.
[DKIM]	Crocker, D., Hansen, T., and M. Kucherawy, " <a href="#">DomainKeys Identified Mail (DKIM) Signatures</a> ," RFC 6376, September 2011.
[I-D.IETF-MARF-REDACTION]	Falk, J.D., "Redaction of Potentially Sensitive Data from Mail Abuse Reports," I-D draft-ietf-marf-redaction, March 2011.
[IANA-CONSIDERATIONS]	Alvestrand, H. and T. Narten, " <a href="#">Guidelines for Writing an IANA Considerations Section in RFCs</a> ," RFC 5226, May 2008.
[KEYWORDS]	Bradner, S., " <a href="#">Key words for use in RFCs to Indicate Requirement Levels</a> ," RFC 2119, March 1997.
[MAIL]	Resnick, P., " <a href="#">Internet Message Format</a> ," RFC 5322, October 2008.
[MIME]	Freed, N. and N. Borenstein, " <a href="#">Multipurpose Internet Mail Extensions (MIME) Part One: Format of Internet Message Bodies</a> ," RFC 2045, November 1996.
[MIME-TYPES]	Freed, N. and N. Borenstein, " <a href="#">Multipurpose Internet Mail Extensions (MIME) Part Two: Media Types</a> ," RFC 2046, November 1996.
[REPORT]	Vaudreuil, G., " <a href="#">The Multipart/Report Content Type for the Reporting of Mail System Administrative Messages</a> ," RFC 3462, January 2003.
[SMTP]	Klensin, J., " <a href="#">Simple Mail Transfer Protocol</a> ," RFC 5321, October 2008.
[SPF]	Wong, M. and W. Schlitt, " <a href="#">Sender Policy Framework (SPF) for Authorizing Use of Domains in E-Mail, Version 1</a> ," RFC 4408, April 2006 ( <a href="#">TXT</a> ).

## 8.2. Informative References

[DSN]	Moore, K. and G. Vaudreuil, " <a href="#">An Extensible Message Format for Delivery Status Notifications</a> ," RFC 3464, January 2003.
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## Appendix A. Acknowledgements

The authors wish to acknowledge the following for their review and constructive criticism of this proposal: Frank Ellerman, J.D. Falk, Scott Kitterman, John Levine, Mike Markley, Kelly Wanser, Murray Kucherawy and Alessandro Vesely.

## Appendix B. Examples

This section contains examples of the use of each the extension defined by this memo.

### B.1. Example Use of ARF Extension Headers

An ARF-formatted report using some of the proposed ARF extension fields:

```
Received: by 10.10.10.10 with SMTP id c6cs67945pbm;
  Sat, 8 Oct 2011 13:16:24 +0000 (GMT)
Return-Path: feedback@arf.mail.example.net
Authentication-Results: mx.example.net; spf=pass (example.net: domain
  of feedback@arf.mail.example.net designates 192.0.2.1 as permitted
  sender) smtp.mail=feedback@arf.mail.example.net
Message-ID: 433689.81121.example@mta.mail.example.net
From: "Someisp Mail Antispam Feedback" feedback@arf.mail.example.net
To: arf-failure@example.com
Subject: FW: You have a new bill from your bank
Date: 8 Oct 2011 13:16:24 +0000 (GMT)
```

```

MIME-Version: 1.0
Content-Type: multipart/report;
boundary="-----Boundary-00=_3BCR4Y7kX93yP9uUPRhg";
report-type=feedback-report
Content-Transfer-Encoding: 7bit

-----Boundary-00=_3BCR4Y7kX93yP9uUPRhg
Content-Type: text/plain; charset="us-ascii"
Content-Disposition: inline
Content-Transfer-Encoding: 7bit

This is an authentication failure report for an email message
received from anexample.example.com on 8 Oct 2011 13:16:24
+0000(GMT). For more information about this format please see
http://datatracker.ietf.org/doc/draft-ietf-marf-authfailure-report

-----Boundary-00=_3BCR4Y7kX93yP9uUPRhg
Content-Type: message/feedback-report
Content-Disposition: inline
Content-Transfer-Encoding: 7bit

Feedback-Type: auth-failure
User-Agent: Someisp!-Mail-Feedback/1.0
Version: 0.1
Original-Mail-From: anexample@anexample.example.com
Arrival-Date: 8 Oct 2011 13:16:24 +0000(GMT)
Source-IP: 192.0.2.1
Reported-Domain: anexample.example.com
Policy-Action: none
Reported-URI:http://www.example.com/

-----Boundary-00=_3BCR4Y7kX93yP9uUPRhg
Content-Type: text/rfc822-headers
Content-Transfer-Encoding: 7bit

Authentication-Results: mta1011.mail.tp2.example.net
  from=anexample.example.com; dkim=fail (bodyhash);spf=pass
DKIM-Signature: v=1; c=relaxed/simple; a=rsa-sha256;
  s=testkey; d=example.net; h=From:To:Subject:Date;
  bh=2jUS0H9NhtVGCQWnr9BrIAPreKQj06Sn7XIkfJV0zv8=;
  b=AuUoFEfDxTDkHlLXSZEpZj79LICEps6eda7W3deTVF0k4yAUoq0B
  4nujc7YopdG5dWLSdNg6xNAZpOPr+kHxt1IrE+NahM6L/LbvaHut
  KVdkLLkpVaVVQPzeRDI009S02I15Lu7rDNH6mZckBdrIx0orEtZV
  4bmp/YzhwvcubU4=
Received: from smtp-out.example.net by mail.example.com
  with SMTP id o3F52gx0029144;
  Sat, 08 Oct 2011 13:15:31 -0700 (PDT)
Received: from internal-client-001.example.com
  by mail.example.com
  with SMTP id o3F3BwdY028431;
  Sat, 08 Oct 2011 13:12:09 -0700 (PDT)
Date: Sat, 8 Oct 2011 13:16:24 -0400 (EDT)
Reply-To: anexample.reply@anexample.example.com
From: anexample@anexample.example.com
Subject: You have a new bill
Message-ID: 87913910.1318094604546
-----Boundary-00=_3BCR4Y7kX93yP9uUPRhg--

```

### Example 3: Example ARF report using these extensions

This example ARF message is making the following assertion:

- DKIM verification of the signature added within "example.com" failed
- The cause for the verification failure was a mismatch between the body contents observed at the verifier and the body hash contained in the signature.

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## Author's Address

Hilda L. Fontana  
eCert Inc.  
One Market Street Suite 3600  
San Francisco, CA 94107  
US

**Phone:** +1 626 676 8852

**Email:** [hfontana@ecertsystems.com](mailto:hfontana@ecertsystems.com)