Network Management

NTW Track 4

Your Instructors

Barbara Fraser
Geoff Huston
Nur Zincir-Heywood
David Conrad

Each day we will....

- #start at a decent hour 9:00
- #morning break 10:30
- #lunch 12:30 -13:45
- #afternoon break 15:30
- #completed 5:30 (or thereabouts)
- #some evening work

Overview

- **#** Monday

 - National Internet evolution
 ■
 National Internet evolution
 N
- # Tuesday
 - Architecture of the ISP
 - Management Tools and Techniques
 - Costs and Pricing
 - Business Planning

- Wednesday
 - Security
- **#** Thursday
 - Management & Operations
 - Capacity Planning
 - Services
- # Friday
 - DNS infrastructure
 - ISP Services
 - Industry Trends
- **%** Saturday
 - Presentations
 - △ Q & A

Monday AM

- ****Administrivia**
 - Setting Expectations
- **#Introductions**
 - students to describe themselves and their objectives for this week
- **#Evolution of National Internet Infrastructures**

Monday PM

- #How is the Internet glued together
- **#Introduction to IP Routing**

Tuesday AM

- ****Cost and Pricing Aspects of the Internet**
- **#The Internet Business Model**
 - Spreadsheet model of Internet Service enterprise

Tuesday PM

- ****The Architecture of an Internet Service**
 - Technical Management
 - Operational Management
 - Resource Management
 - Service Management
- ****And your homework assignment is.....**

Wednesday AM

- **#Security Management**
 - Current Threats and Attacks
 - Security Policy and Planning

Wednesday PM

- **#Security Management**
 - Protecting the Network
 - Incident Handling

Thursday AM

****Network Management and Operations**

Thursday PM

- **#Capacity Planning**
- ****Services**

Friday AM

**Names and Addresses
The role of the DNS
Name and address structures and
administrative arrangements
Current issues

#ISP Service Portfolios

Friday PM

- **#ISP Industry Trends and Futures**

Saturday AM

- **#The ISP Business Plan**
 - presentations
 - comments and discussion.
- **#Questions**
 - and possibly answers!