TO: ARPA NETWORK USERS

TOPIC: UCLA CAMPUS COMPUTING NETWORK LIAISON STAFF FOR ARPA NETWORK

The ARPA Network contacts at CCN are:

1. Initial Contact - User Relations  Fred Ebrahimi  (213) 825-7548
2. ARPA Liaison - User Services  Barbara Noble  (213) 825-7438
3. Network Technical Liaison  Robert Braden  (213) 825-7518
4. Operations Manager  William Tippit  (213) 825-7546
5. Operations  (213) 825-7554
6. Consulting  (213) 825-7452

Please make initial contact with CCN through these representatives:

A. Administrative Matters and General Facility Orientation:

Fred Ebrahimi, Head - User Relations  (213) 825-7548

Fred handles administrative matters, such as: charge number applications and funding, and will discuss your application and the facilities and services available at CCN.

B. Network Technical Matters:

Robert Braden, Manager of Programming  (213) 825-7518

Bob handles problems with Network protocol and Network hardware.
When you are using CCN facilities:

A. Programming problems (JCL, compilers, documentation) and any other problems you may have related to any aspect of using CCN:

   Barbara Noble (213) 825-7438 or 825-7548

   or call a consultant:

   Consulting    (213) 825-7452

   Bob Bell, Head, User Services    (213) 825-7529

   Barbara is the focal point for all of your problems as soon as you begin using our system. She will attempt to solve your programming problems and to expedite any other matters involving your use of CCN.

B. Operations: Schedules, special handling, etc.

   Operations   (213) 825-7554

   William Tippit, Operations Manager   (213) 825-7546

BBN:hzt  
8/30/72